

## **THE NOT SO SMALL PRINT**

### **Bookings**

All bookings are taken on a first come first served basis and will only be deemed valid if accompanied by a cheque for the deposit of £95 per person made out to "P.J.Butler" or the full payment if the departure date is less than 75 days from the booking date

All final payments MUST be received by BIKE-ASTUR by 75 days before the tour departure date This final payment date will be indicated on the Deposit Receipt/ Booking Confirmation. Non payment by this date will be considered a cancellation. Prices will be held unless there is a variation of more than 5% in the value of the Pound Sterling to the Euro between November 1<sup>st</sup> 2007 and April 1<sup>st</sup> 2008

### **What Your Tour Includes**

Return ferry tickets including a 2 berth cabin (single supplement applies) but not meals on board the ferry. Hotel accommodation is a Double/Twin room there are single rooms available (supplement applies) and includes continental breakfast plus secured parking. Guided tours each riding day.

### **Accommodation & Meals**

All hotel accommodation will be of at least 3 star standard and will be on a bed and breakfast basis, this give you the flexibility to try the local restaurants and bars which are plentiful and offer a wide variety of cuisine, including regional specialities.

Hotel and Ferry accommodation is based on two people sharing a room or cabin, please advise us when booking, of your needs, be they for double, twin bedded or single accommodation (single occupancy surcharge will apply). The hotels we have chosen provide a high standard of amenity, as you would expect from a 3 star rating, we are also mindful of your concerns for the security of your bike. Our first choice hotel has secured under cover parking and a lift to the garage level so carrying your kit to your room is not a problem. Please note the parking is reserved for MOTORCYCLES , the only car allowed in the garage belongs to the hotel owner.

### **Financial Protection**

In accordance with the Package Travel, Package Holiday and Package Tour Regulations that came into force in December 1992, all payments to BIKE-ASTUR are paid into a trust account and will not be released until you have completed your holiday. You will be provided with a return ticket which ensures you return to the UK in the event of insolvency on the part of BIKE-ASTUR

### **Cancellation**

If for any reason you are unable to participate in the tour, you must notify us in WRITING BY POST immediately, because this will lead to cancellation charges being levied against BIKE-ASTUR. In this event the following cancellation charges will apply:

Up to 75 days prior to departure	Loss of deposit only
75 to 31 days	50% refund
30 days or less	No refund possible

In the event that you have to make a late cancellation, check you travel insurance policy, it may cover you for your loss

Should BIKE-ASTUR have to cancel a tour for reasons beyond our control,we will offer you an alternative tour with your agreement, or a full refund

### **Change / Transfer of Booking**

If you or a member of your party are unable to participate in the tour for whatever reason, and you are able to nominate an alternative person to fulfil the tour booking, we will consider this provided you inform us in WRITING more than 30days prior to tour departure date. We will where possible make the booking amendments, subject to an administration charge of £30 per amendment.

The above administration charge does NOT apply to a change of machine details

### **Travel Insurance Etc.**

Bike-Astur requires that all tour members are covered by adequate Personal, Breakdown, Accident and Medical insurance, you are also advised to obtain a European Health Insurance Card EHIC application forms are available from the Post Office, E111s are no longer valid

Please ensure that your Travel Insurance includes MOTORCYCLE travel, not all policies do. You must tell your broker you are taking your bike out of the UK, this is not a problem but you must advise them of your departure and return dates and the countries you will visit.

Your insurance broker is probably the best place to source your travel insurance because they understand your needs

Some bike policies include continental breakdown, recovery and repatriation as standard, or it can be added for a small additional charge, but don't take it for granted CHECK. Another important point is that breakdown and recovery services in the UK utilise the services of either a sister organisation in Europe or local contractors. The service in some areas may not be as prompt as you would expect in the UK.

### **EHIC (European Health Insurance Card)**

Be assured the EHIC is no substitute for proper health cover as part of your Travel Insurance, contrary to popular belief the EHIC does not provide for FREE medical help such as you would expect in Britain

It does provide for Emergency Medical cover but does not give the same level of cover in all the EC countries .You are likely to be billed for hotel charges "Hotel" in this instance means your overnight stay in hospital, should that be necessary, also food and certain medical procedures. It is only prudent therefore to take out adequate health cover for the areas you will visit.

### **Safety**

You as a rider are responsible for your own safety and that of any passenger and it is a condition of booking that BIKE-ASTUR cannot be held responsible for death or injury however caused

The tour routes are on public roads and therefore you are expected to comply with the traffic laws/ regulations of the countries visited. When/If riding as part of a group you are expected to ride in a manner that does not endanger other members of that group.

Should you get separated from the tour party for any reason, it will be possible to contact the tour leader by mobile phone (signal permitting) or our office by landline who will relay your message.

### **Your Responsibility**

Is to ensure that you and you motorcycle comply with the law in every respect, including road tax insurance, MOT (where applicable) and driving licence

The motorcycle must also be fully roadworthy and obviously your tyres and brakes must have sufficient service life for you to complete the tour in safety.

### **Disclaimer**

Bike-Astur cannot be held responsible for delays or cancellation caused through wars, civil unrest, industrial action, blockades, failure by hoteliers, ferry operators or other suppliers.

BIKE-ASTUR reserves the right to alter routes and/or accommodation at short notice. Should this situation arise, we will notify you as soon as possible, in this case we will offer you accommodation of similar or better standard or a reasonable cost adjustment.

BIKE-ASTUR cannot be held responsible for delays to your ferry crossing either to or from the UK, due to unforeseen circumstances or bad weather. In this event you are responsible for your own meals and accommodation.

### **Complaints**

If you feel we have not met our contractual obligations, please put your observations in writing within one month of your return, please quote your departure date and reference number, to our office the address of which is detailed below.

### **Office**

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